WCOOC Programme 2025

Career Conversations: T-Shaped Leadership

Date: February 13th 2025 Time: 17:30 - 20:30 GMT Location: National Australia Bank, 52 Lime St, London EC3M 7NP



Agenda: T-Shaped Leadership - What do you need to do to ensure you have sufficient depth in one area to demonstrate experience, but also broad experience of many areas to help lead?



Moderator: Dawn Negus Executive, Technology **Enterprise Operations Europe** National Australia Bank



Preetha George Managing Director & CFO EMEA Banking JP Morgan Chase & Co



Lucy da Piedade Former Chief Controls Officer **Barclays**



Emily Watt VP Refining and Products Trading, Europe and Africa **BP Trading & Shipping**



Michelle Yogarajah

Head of Global Markets Supervision and Business Regulatory Initiatives **TD Securities**

WCOOC Programme 2025 About our panellists



Dawn Negus Executive, Technology Enterprise Operations Europe National Australia Bank

Dawn Negus joined NAB, as Executive Technology & Enterprise Operations EU in January 2021 and holds the SMF24 responsibility. Dawn is responsible for all application, infrastructure and desktop support, project delivery, divisional controls, financial crime, property, procurement and operational resilience for Europe.

Prior to joining NAB, Dawn worked at Worldpay at FIS. Dawn joined Worldpay in January 2018 leading global IT Controls, Process and Delivery. When Worldpay was acquired by FIS, she became the CIO for the Merchant segment.

Before Worldpay, Dawn joined the London Stock Exchange Group in January 2016 leading the Infrastructure Change Group where she was focused on business and technology change, including the last two acquisitions for the Group. In early 2018, Dawn transitioned to Programme Director for IT Service Management for the London Stock Exchange Group Shared Services Company.

Dawn spent 16 years at Goldman Sachs in NYC and London across various IT leadership roles. Most notably, where she led Goldman Sachs' efforts to open the European near shore office in Warsaw, Poland, now 500 staff.

Dawn has a BS in Business Management from Montclair State University and a MS in Telecommunications from Stevens Institute of Technology.

In addition to being a US citizen, she is also a British citizen. Dawn enjoys traveling and cooking and she often combines culinary courses with walking tours on her journeys. Dawn and her husband Danny live in West Sussex with their dog Rosie.



Lucy da Piedade Former Chief Controls Officer **Barclays**

Lucy da Piedade is a Risk Management leader with almost 30 years of experience spanning global financial services, risk advisory consulting and legal professional practice. She is currently the Chief Controls Officer for Consumer Banking and Payments at Barclays Bank responsible for first line of defence risk management for a portfolio of businesses including the Global Corporate and Transaction Bank, Private Bank and Wealth business, as well as the International Consumer Bank. Her focus is on identifying and addressing all non-financial risks in the business including Data, Privacy and Resilience Risk.

She trained as a lawyer in South Africa and the UK and began her career in commercial legal practice. She was an International Trade Remedies consultant with Deloitte & Touche later joining KPMG in their Taxation as well as Risk Advisory practices in London. She served as a Business negotiator in the tripartite team responsible for concluding the trade agreement between South Africa and the European Union in her capacity as International Trade Manager at the South African Chamber of Business.

Lucy holds an Master of Law degree from Exeter University in the UK and a MBA from the University of the Witwatersrand and Cranfield University in the UK. Fluent in five languages, she is a passionate advocate for diversity of thought and the importance of culture in effective risk management, regularly presenting on these topics to industry audiences.

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Emily Watt VP Refining and Products Trading, Europe and Africa **BP Trading & Shipping**

Emily leads bp's oil trading business across Europe and Africa, responsible for the holistic commercial performance and risk management of the region. She serves as Board Director of a £1bn+ regulated trading entity and Chair of the Regional Deal Governance Forum, providing comprehensive oversight for regional origination, deal governance, safety, compliance and operational risk. Emily is directly accountable for 200+ commercial and physical operations staff across London, Nigeria, Ghana, Angola, South Africa and Budapest, with supervision for 500+ including enabling functions.

Before assuming this position in 2022, Emily was Head of Innovation Product Management for bp Trading and Shipping, creating a portfolio of digital solutions and capabilities to commercial value for T&S. She brings over 15 years of experience in financial services across global markets and innovation, including 10 years in commercial roles at Goldman Sachs, Deutsche Bank and two hedge funds; her banking experience includes FX sales and cross-product solutions, prime brokerage and hedge fund marketing, and 'one bank' client relationship management for the former CEOs of Goldman Sachs and Deutsche Bank.

Emily is a champion of diversity, equity and inclusion in all forms; an ally and an active mentor.



Michelle Yogarajah

Head of Global Markets Supervision and Business Regulatory Initiatives **TD Securities**

Michelle is the head of the Regulatory & Supervisory Management team within Global Markets, including oversight of the TDS Communicalons Surveillance program and EAP Business Management. She has over 20 years of experience across Controls, Business Management and Rates Trading.

Based in London, she leads a global team that drives a strong culture of supervision, maintains knowledge of our complex regulatory environment, and develops controls aligned with industry best praclice.

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Preetha George

Managing Director & CFO EMEA Banking JP Morgan Chase & Co

Preetha is the CFO for EMEA Banking. In this role she covers financial planning, business performance, competitor analysis, business strategy and driving efficiencies across the EMEA Investment Banking & Corporate Banking businesses. She also leads business management for JPMorgan's onshore local presence in countries across EMEA, where she and her team partner with the EMEA Senior Country Officers (SCOs)

Preetha has been at JPMorgan since 2003, and has spent the majority of her career in business management roles. Prior to her current role, she covered a number of CIB Markets businesses across Trading & Sales, including as the Global Business Manager for Credit Markets and Public Finance, and as the EMEA Business Manager for FICC & Equity Sales. She is currently based in London, and has previously worked with JPMorgan in New York, Hong Kong and Singapore.

Preetha holds a B.Eng (Electronics & Electrical) from Nanyang Technological University, Singapore

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About WCOOC

Supporting, empowering & inspiring the female leadership of tomorrow

Established in 2016, Armstrong Wolfe's Women in the COO Community (WCOOC) initiative is now globally recognised across major financial hubs, including New York, Toronto, London, Paris, Hong Kong, and Singapore.

WCOOC is dedicated to championing the advancement of women in financial services, with a focus on nurturing the leadership of tomorrow—those who will drive the industry forward into the future.

What We Do

WCOOC brings together members of our global COO network to collaborate, share insights, and provide guidance on topics related to career management and professional growth.

Our initiative features:

- Podcasts, Articles, and Interviews: Showcasing stories, strategies, and advice from inspirational leaders.
- Engaging Events: Hosting speakers from both within and outside the financial services industry to inspire and inform.
- Cross-Level Participation: Open to individuals at all stages of their career, fostering inclusivity and collective growth.

WCOOC is led by industry professionals and supported by regional steering groups, ensuring timely, relevant, and forward-thinking content that resonates across the globe.

Our Mission

- Inspire Tomorrow's Female Leaders: Empowering women in financial services to embrace ambition without limits.
- Educate Peers: Highlighting business management and the COO role as aspirational career paths.
- Promote Cross-Industry Dialogue: Offering a platform for debate and collaboration to address shared challenges.

We continue to support, empower, and inspire the female leaders who will shape the future of financial services.

WCOOC Programme 2025 WCOOC Steering Group



Emma Prophet Global Head of Operations **TP ICAP**



Yvonne Waldron Director - Treasury Services Global Business Change Lead and EMEA CAO BNY



Sophie Rutherford MD, EMEA Head of FX Business Risk State Street



Natalie Golding COO Payment Systems Regulator



Thomas Snowden Director, Strategic Projects EMEA Executive Team BlackRock



Anna Chadderton Head of International FICC Operations Goldman Sachs



Becky Hewitt CEO Purpose-Led Culture & Behaviour Change Kin&Co



Samantha Alexander UK Chief Operating Officer **DWS Group**

WCOOC Relationship Manager



Isabelle Scannell iCOOC and WCOOC Relationship Manager EMEA & APAC Armstrong Wolfe I.Scannell@armstrongwolfe.com

WCOOC Programme 2025 WCOOC Upcoming Events

April 24th 2025

Agenda: Risk and Operational Excellence - what are the top tips to ensure risk is well managed and there is front-to-back operational excellence?

June 25th 2025

Agenda: Commercial skills - what is the best way to again an understanding of the Business you support and help them to grow revenues?

September 4th 2025

Agenda: Al/Automation – moving beyond blue sky thinking into practical application/deliverables, what are the best examples?

November 27th 2025

Agenda: Navigating your career - Tips on how to leverage sponsors and mentors, asking for constructive feedback and navigating your career (it's a marathon not a sprint!)

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"If we are serious about increasing the number of women in senior roles in the Financial industry, we have to increase our focus on upcoming and talented women and coach and nurture them. The inaugural Women in the COO Community Leadership Evening was a great platform to reach out to more than 100 female rising stars. With a panel featuring senior women, all with different and interesting stories, the event itself generated a lot of energy and participation. I know I speak for many who attended when I say it was very inspiring, including for those who were on the panel."

Doris Honold

Group Chief Operating Officer, Standard Chartered Bank

"When smart motivated people come together with a common goal there is no end to what they can achieve. This growing community of WCOOC brings together some of the best and brightest experienced professionals, joined by shared desires to promote equal opportunities, excellence and innovation. I am honoured to be a member of this community as an ambassador."

Rowena Everson

Head of Digital Channels and Data Analytics for the West region at Standard Chartered Bank

